The staff of the Middlesex County Division of Transportation (MCAT) is committed to providing the highest level of service to our customers. Each day our drivers, mechanics and administrative staff are working hard to make sure our service is reliable and on-time. We invite your comments about our performance and your recommendations about how we can improve transportation services in our County. Thank you for your support of the Middlesex County Area Transit Shuttle program.

Freeholder Blanquita B. Valenti, Freeholder Liaison

Comments or Questions?
Contact MCAT at 1-800-221-3520

Non-Discrimination Policy
Middlesex County Area Transit is committed to ensuring that no person is excluded from, or denied the benefits of our services on the basis of race, color, or national origin. Any person who believes that they have, individually or as a member of any specific class of persons, been subject to discrimination on the basis of race, color, or national origin, may file a complaint in writing to the Middlesex County Area Transit, 711 Jersey Avenue, New Brunswick, NJ 08901 or call 1-800-221-3520.

To file a complaint, or for more information on Middlesex County’s obligations under Title VI please call or write to:
Middlesex County Area Transit
711 Jersey Avenue
New Brunswick, NJ 08901

• A complaint must be filed within 180 days of the alleged discrimination

Any dog that is individually trained to do work or perform tasks for the benefit of an individual with a disability, including a physical, sensory, psychiatric, intellectual, or other mental disability.

Other species of animals, whether wild or domestic, trained or untrained, are not service animals.

The rule permits the use of trained miniature horses as alternatives to dogs. (35.136)

Portable oxygen tanks are permitted on vehicles.

NO SERVICE ON THE FOLLOWING HOLIDAYS

New Year’s Day, Martin Luther King Day,
Lincoln's Birthday, Presidents Day, Good Friday,
Easter Saturday, Memorial Day, Independence Day,
Labor Day, Columbus Day, Election Day, Veterans Day,
Thanksgiving Thursday, Friday & Saturday,
Christmas Day

Service is partially funded through grants from USDOT, NJ Department of Human Services and NJ TRANSIT.
### Service Information

#### Accessible Service:
- Monday through Saturday except on holidays noted on the holiday schedule.
- Bus times are approximate.
- Customers can request a route deviation within 2 blocks of the route which needs to be requested by 3:00 pm on the day prior to service by calling: 1-800-221-3520.
- MCA T offers curb to curb services for senior citizens and people with disabilities. Reservations can be requested by calling: 1-800-221-3520.
- Passengers are responsible for all bags and packages brought on MCAT vehicles. Items must be carried on the vehicle in one boarding by the person in possession of such items. The lift will not be deployed to load any items. Agency policy prohibits drivers from assisting passengers with any items. Individuals must be in compliance with these guidelines to board MCAT vehicles, drivers will deny transportation if not in compliance.
- Timetable can be obtained in alternate formats upon request.
- If your stop is between 2 designated time points, you can flag the vehicle at safe locations for the bus to pull off the road.

#### Suggested Fare:
- General Public: $1.00
- Senior Citizens and People with Disabilities: $.50
- Customers are required to have exact fare when boarding buses on this line. One dollar bills and most coins are accepted.

#### Guidelines:
- No smoking
- No eating or drinking
- No littering
- Seat belts must be worn by all passengers.
- Speak softly when using cellular phones